Efficient Visitor Management. Enhanced Security.

Say goodbye to paper-based visitor logs and manual phone calls. Serix Visitor is a comprehensive digital visitor management system that automates the entire process for visitors, consultants, contractors and suppliers. The system provides reception staff with full visibility and control, instantly notifies the host and supports a safer visitor experience while ensuring personal data is handled in accordance with GDPR.



A Seamless Visitor Experience

Seamless Outlook Integration

Employees can schedule meetings and pre-register visitors directly from their Outlook calendar in just a few seconds.

Professional Invitations

Visitors receive a personalised email with relevant visit details and a digital Wallet pass containing the time, location and a unique QR code.

Fast and Easy Check-In

Visitors scan their QR code at the self-service kiosk or check in using their own smartphone. A visitor badge is printed instantly.

Instant Host Notifications

Once a visitor has checked in, the host is notified immediately via email, SMS or an automated voice call through Microsoft Teams.

A Professional Welcome

The self-service kiosk is ideal for both staffed and unattended reception areas, helping to minimise waiting times. Reception staff can easily search the visitor list, verify visitor details and complete check-in with a single click. Group visits are managed just as efficiently as individual visits. Walk-in visitors can register directly at the kiosk or receive assistance from reception staff.

Flexibility, Security and Control

Tailored Requirements for Every Visit

Administrators can easily create customised visitor groups with specific requirements.
A pre-registered guest may only need to provide essential information, while a contractor may be required to watch a safety video and pass a safety assessment on their smartphone before being granted access. The process is tailored to meet your organisation's specific requirements.

Digital Emergency Evacuation

In the event of an emergency, authorised personnel can initiate a digital evacuation with a single click.
All kiosks switch to emergency mode, and visitors receive information via SMS. A live evacuation list can be accessed directly from the evacuation coordinator's smartphone without requiring a login, allowing visitors to be accounted for at the designated assembly point.

Personal Data Protection

Serix Visitor is designed with a strong focus on data security and supports compliance efforts relating to GDPR, NIS2 and the Cyber Resilience Act (CRA). The system provides a secure foundation for managing personal data and visitor flows. Personal data is automatically anonymised after a predefined retention period. Each customer's data is stored separately and encrypted in an EU-based data centre.

Getting Started Is Easy

Try the platform free of charge without providing any payment details.
A simple seven-step setup guide, with optional sample data, helps you get up and running quickly.

Scan the QR code to learn more.