Efficient visitor management. Greater peace of mind.

Say goodbye to paper visitor logs and manual phone calls. Serix Visitor is a complete digital visitor management system that automates the flow of visitors, consultants, contractors and suppliers. It gives reception teams control and visibility, notifies hosts immediately and supports safer visits and GDPR-compliant personal data handling.



A seamless visitor journey

Seamless Outlook integration

Employees can schedule meetings and pre-register guests in seconds, directly from their everyday calendar.

Professional invitations

Guests receive a personalised email with visit details and a mobile wallet visitor pass, including the time, location and a unique QR code.

Fast check-in

Guests scan their QR code at the terminal or check in on their own phone. A visitor badge is printed immediately.

Instant host notifications

Once a guest has registered, their host is notified immediately by email, SMS or an automated voice call in Microsoft Teams.

A professional welcome

The self-service terminal suits both staffed and unstaffed reception areas and helps minimise waiting times. Administrators can quickly find and review visitor details in the visitor list and check guests in with a single click. Group visits are as easy to manage as individual visits. Walk-in guests can register at the terminal or with assistance from reception.

Flexibility, security and control

Tailored visitor requirements

Administrators can easily create tailored user groups. Pre-registered guests check in with the required details, while contractors may need to watch a safety video and pass a safety test on their phone before gaining access. The workflow adapts to your organisation's requirements.

Digital evacuation management

In an emergency, authorised staff can activate a digital evacuation with one click. Terminals switch to alert mode and visitors receive SMS instructions. A live evacuation list opens on the evacuation coordinator's phone without a login, allowing visitors to be marked as accounted for at the assembly point.

Protecting personal data

Serix Visitor is designed with a focus on data security and supports your compliance efforts under GDPR, NIS2 and the CRA. It helps you manage personal data and visitor flows securely.

The system automatically anonymises personal data after a configurable retention period. Each customer's data is stored separately and encrypted in a data centre within the EU.

Getting started is easy.

Try the platform free of charge. No payment details required.

A seven-step guide with optional sample data helps you get up and running.

Scan the QR code to learn more.